

AT PLAYHOUSE SQUARE (PSQ), WHERE DO I...

ENTER AT CIFF ENTRANCES AT PLAYHOUSE SQUARE?

- **For the Westfield Studio Theatre:** Idea Center Main Entrance, 1375 Euclid Avenue
- **For the Allen Theatre and Upper Allen:** Allen Theatre Main Entrance, 1407 Euclid Avenue
- **For the Mimi Ohio Theatre, KeyBank State Theatre, and Connor Palace:** KeyBank State Theatre Main Entrance, 1511 Euclid Avenue
- **For any Theatre:** Bulkley Building Entrance, 1501 Euclid Avenue and Playhouse Square's Parking Garage Walkway

PURCHASE TICKETS, GIFT CERTIFICATES, AND MEMBERSHIPS PRE-FESTIVAL?

CIFF Box Office: Purchases can be made **online** or by calling CIFF Box Office at **877.304.3456**, open daily, **10:00 AM ET–6:00 PM ET**, from **March 11–27, 2022**.

- **CIFF46 tickets on sale to CIFF Members:**
March 11, 2022 at 11:00 AM ET
- **CIFF46 tickets on sale to the General Public:**
March 18, 2022 at 11:00 AM ET

PURCHASE TICKETS, GIFT CERTIFICATES, AND MEMBERSHIPS DURING CIFF46 AT PSQ?

CIFF Box Office: Located in Playhouse Square's Ticket Office in the outer lobby of the KeyBank State Theatre and open **March 28–April 9, 2022** for **online**, phone (**877.304.3456**), and in-person sales.

CIFF Box Office Hours of Operation:

- **March 28–April 8, 2022:**
Mondays–Wednesdays: 10:30 AM ET–8:00 PM ET
Thursdays–Fridays: 10:30 AM ET–10:30 PM ET
Saturday: 8:00 AM ET–10:30 PM ET
Sunday: 8:00 AM ET–8:00 PM ET
- **April 9, 2022:** 8:00 AM ET–7:30 PM ET

PURCHASE STAND BY TICKETS?

Stand By Booth: Located outside of the Outcalt Theatre at Playhouse Square.

PICK UP PASSES THAT HAVE NOT BEEN MAILED?

CIFF Guest Services: Located in the inner lobby of the KeyBank State Theatre at Playhouse Square.

CIFF Guest Services Hours of Operation:

- **March 31–April 8, 2022:**
Thursdays–Fridays: 10:30 AM ET–10:30 PM ET
Saturday: 8:00 AM ET–10:30 PM ET
Sunday: 8:00 AM ET–8:00 PM ET
Monday–Wednesday: 10:30 AM ET–8:00 PM ET
- **April 9, 2022:** 8:00 AM ET–7:30 PM ET

LINE UP IF I'M A TICKET HOLDER?

Line up at least **15 minutes before show time** in the lobby of the theatre where the film you have a ticket for is screening, behind the "Ticket Holders Line Up Here" sign, and have your ticket(s) ready to be scanned. Line placement varies based on the venue.

LINE UP IF I'M A STAND BY TICKET HOLDER?

Stand By Booth: Gather at least **15 minutes before show time** outside of the Outcalt Theatre at the Stand By Booth. Your Stand By ticket will be numbered, so there is no need to line up, and you will be called into the theatre by your Stand By number.

LINE UP IF I'M A PASSHOLDER?

Line up at least **30 minutes before show time** in the lobby of the theatre where the film you will be attending is screening, behind the "Passholders Line Up Here" sign, and have your pass ready to be scanned. Line placement varies based on the venue.

FIND OUT WHICH THEATRE THE FILM IS BEING SHOWN IN?

Each CIFF theatre at Playhouse Square has been assigned a color. Wayfinding TV displays throughout Playhouse Square provide a guide for where screenings and their corresponding colored theatres can be located during the current block of time.

Please note: theatre colors do not change location throughout the day. For example, the Westfield Studio Theatre will always be the Red Theatre.

FIND THE LATEST SCHEDULE AND PROGRAMMING UPDATES?

CIFF Digital Schedule: Located at the end of the walkway from the Playhouse Square Parking Garage, between the Allen Theatre's side entrance and the Outcalt Theatre.

CIFF Website: Check the **Latest Updates** online for up-to-date schedule changes and programming updates.

BORROW ACCESSIBILITY DEVICES FOR THE HEARING AND VISUALLY IMPAIRED?

CIFF Box Office: Located in Playhouse Square's Ticket Office in the outer lobby of the KeyBank State Theatre and open **March 28–April 9, 2022**.

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BORROW A WHEELCHAIR FOR CIFF SCREENINGS?

For advance wheelchair reservations, CIFF Box Office: Wheelchair reservations can be made in advance of your visit to CIFF46 @ PSQ by calling the CIFF Box Office at 877.304.3456 during hours of operation.

CIFF Box Office Hours of Operation:

- **March 28–April 8, 2022:**
Mondays–Wednesdays: 10:30 AM ET–8:00 PM ET
Thursdays–Fridays: 10:30 AM ET–10:30 PM ET
Saturday: 8:00 AM ET–10:30 PM ET
Sunday: 8:00 AM ET–8:00 PM ET
- **April 9, 2022:** 8:00 AM ET–7:30 PM ET

For on-site wheelchair reservations, CIFF Guest Services: Located in the inner lobby of the KeyBank State Theatre at Playhouse Square.

CIFF Guest Services Hours of Operation:

- **March 31–April 8, 2022:**
Thursdays–Fridays: 10:30 AM ET–10:30 PM ET
Saturday: 8:00 AM ET–10:30 PM ET
Sunday: 8:00 AM ET–8:00 PM ET
Monday–Wednesday: 10:30 AM ET–8:00 PM ET
- **April 9, 2022:** 8:00 AM ET–7:30 PM ET

MAKE A DONATION?

CIFF Website: Make an online donation **HERE**.

Annual Campaign Stations: The main station is located in the lobby of the Allen Theatre, next to the CIFF Merchandise Store. There are auxiliary locations in the lobbies of the Mimi Ohio Theatre, KeyBank State Theatre (at Guest Services), and in the Connor Palace.

CIFF Annual Campaign Stations Hours of Operation:

- **March 31–April 8, 2022:**
Thursdays–Saturday: 11:00 AM ET–10:00 PM ET
Sunday–Wednesday: 11:00 AM ET–7:30 PM ET
- **April 9, 2022:** 11:00 AM ET–7:30 PM ET

BUY MERCHANDISE?

CIFF Merchandise Store: Located in the lobby of the Allen Theatre, next to the main Annual Campaign Station.

CIFF Merchandise Store Hours of Operation:

- **March 31–April 8, 2022:**
Thursdays–Saturday: 11:00 AM ET–10:00 PM ET
Sunday–Wednesday: 11:00 AM ET–7:30 PM ET
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FIND COMMUNITY ENGAGEMENT MATERIALS & REPRESENTATIVES AFTER A SCREENING?

Chat Room & Community Corner: Located in the Gund Dance Studio at Idea Center.

RECOVER ITEMS AT THE LOST AND FOUND?

Playhouse Square Central Security: Locate a Playhouse Square House Manager and they will contact Central Security, which is located backstage of the KeyBank State Theatre. You can also call Central Security at **216.640.8777** with inquiries regarding misplaced items.